

Thank you so much! You make a difference!

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Jessica,

My mother was a resident on the third floor of The Shores since the fall of 2011. My family and I are so happy that we made the decision to move Mom to this lovely place. It is filled with knowledgeable, caring people.

We would like to share with you how these caring people made Mom's life better. By mentioning specific people, I am sure I will forget someone and I am indeed sorry for that.

Nurse Zhar has worked with Mom since the beginning. She was always sensitive to her needs. She called me whenever a situation arose and was always so kind. Most recently, Nurse Gigi took good care of Mom as well. Toward the end, Mom had major problems with a rash and itching, but everyone did everything they could to make her as comfortable as possible while trying to medically remove the situation.

The community life ladies – Anna, Rose, Bee, and Barbara – are fantastic. They handle the day's activities. They ask the residents what they would like to do and then move them to that location. They lead cooking classes, crossword puzzle activities, readings from the newspaper, current events, music sessions, etc., all activities that occupy the time in a long day and keep the residents mentally sharp.

Over the years, Mom has been fortunate enough to have many good aides. In particular, I would like to mention the following: Angela, Beckie, Robin, Vivian, Russ, and Sheryl. Among many other things, Angela helped Mom walk, and Mom was so grateful for that experience. Every day, she looked forward to being with Angela. Angela encouraged her to challenge herself and she did. Mom often said that while

walking, Angela worked as hard as she did. Like Angela, Russ was with Mom since the beginning. Eventually, he was transferred to another hallway, but Russ always made himself available to help us when needed. Mom never forgot the day he took her for a walk (in her wheelchair, of course) on the Ocean City boardwalk and his frequent discussions about sports, a favorite subject of Mom's.

Most recently, Beckie and Robin have worked with Mom and both are wonderful. Nothing was too much trouble, including a morning shower, putting a pillow under Mom's legs to make her more comfortable, moving her from her wheelchair to her recliner for a change of position, etc. They did everything they could to relieve Mom's discomfort. Mom's favorite afternoon aide was Vivian; she thoroughly enjoyed her company.

As I look back at these caring people, one thing that they all have in common is that they talked to Mom. She enjoyed that. It made her feel happy and at home there.

In addition I would like to mention a few other people. Mark, who works in the third floor kitchens, just made a point of talking with Mom whenever he saw her and she so enjoyed his company. Annie works at the front desk. She is delightful! It was such a pleasure to see her and talk with her when we entered the building. Eve was the person we usually worked with in the office. She is always so pleasant and handled all our technical and financial questions. Drew is not part of The Shores staff, but she is the one who worked at the hair salon and washed and set Mom's hair each week. There were some problems because of Mom's large wheelchair, but Drew dealt with this and other issues in a very kind way.

Mom was always happy to see Rev. Russ Shivers and wife Connie, who once lived at The Shores. We have known them for a long time. They are such fine people. Both Rev. Jerry and now Pastor Beth have been wonderful. They lead excellent services and make a point of getting to know all the residents. The church was very important to Mom and she relished her association with these good people.

Two other people I would like to mention are Mary Kate and Joan. Both have been kind and very helpful to the family in so many ways. When we didn't know who to consult – depending on the question or issue – one or both of these ladies could always solve the problem. Mary Kate was especially helpful in planning Mom's one hundredth birthday party which was held at The Shores in May of 2017. Nothing was too much trouble for Mary Kate, and we really appreciated that. Mom had an incredible day; everything worked out so well. Joan knows what is happening and keeps track of things; she arranges appointments, outings, van transportation, etc.

Again, I apologize for other individuals that I failed to mention. It was either mention some individuals and take the chance of forgetting someone or mention no one at all by name; I chose the first option.

The Methodist Church can be proud of The Shores and the two other facilities that they support in South Jersey. Based on our experiences, that's for sure, they are fine places to live. We will always be grateful.

Sincerely,

Lynne

and

the Shindle family